How to set up your eero 6 router once your oxio internet has been activated.

eero 6 + Home phone

oxio

This guide is here to, well, guide you through setting up your **shiny new eero 6 router.**

If you got your email or SMS confirming that your oxio internet has been activated, or your technician successfully installed your coaxial cable… then it's finally time! Today's the day you can plug in your oxio internet.

You'll need an Android or Apple device (running iOS 13 or later) with a wifi or data connection to set up your eero 6 router. Don't worry, that's as complicated as it gets.

→ If you don't have a mobile device or access to the internet at home (data or your super nice neighbour's wifi), let us know, and we'll work some technical magic on our end.
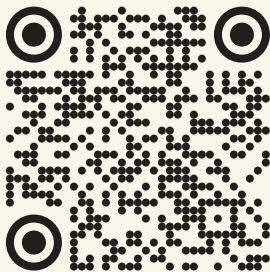
Okay! Let's do this.

1 Download the eero app.

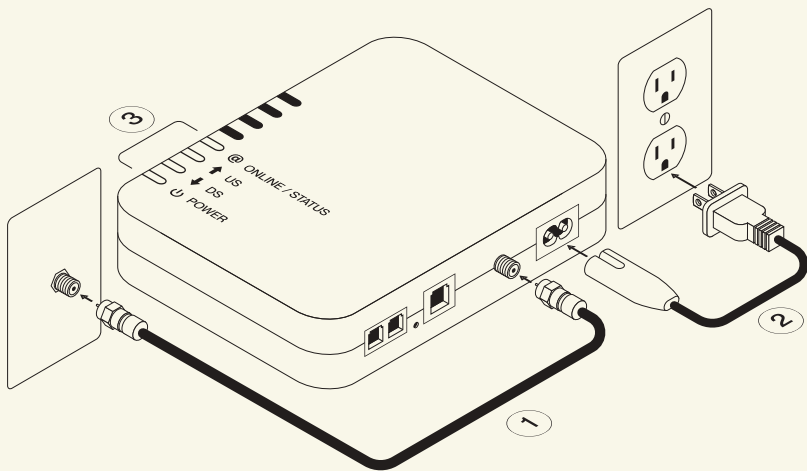1. **Download** the free eero app onto your mobile device with this QR code.

Note: Your eero 6 can't be set up through a website.

Download on the **App Store**

GET IT ON **Google Play**

2 Connect your modem.

1. **Screw** the coaxial cable coming from the wall into your modem.

2. **Plug** your modem into an electrical outlet.

3. **Wait** for the POWER (⏻), DS (⬇), US (⬆), and ONLINE/STATUS (@) to light up.

3 Connect your eero 6.

1. **Plug** one end of the Ethernet cable into your shiny new modem and the other end into either of the two Ethernet ports on the back of your eero 6 router.

2. **Plug** your eero into a power outlet. Your eero's status light will start flashing white.
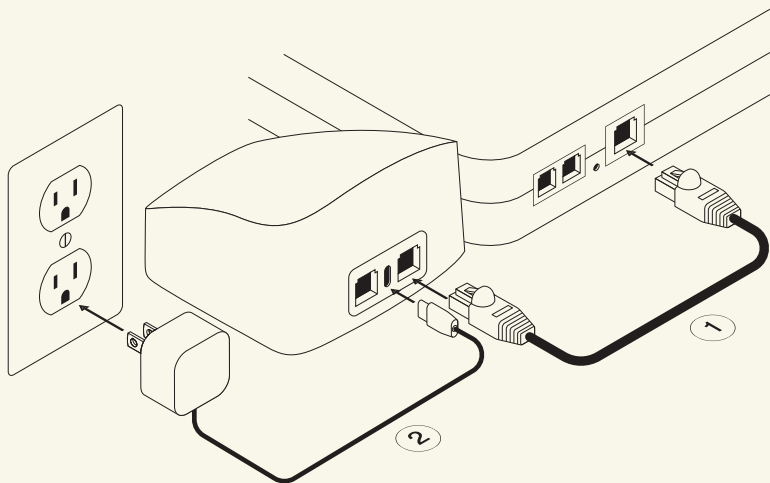
4 Set up your eero network.

1. **Open** the eero app and create an account or, if you have one, use your Amazon account.

2. **Tap** "next" so the eero app can search for your new eero. Your eero's LED will begin to flash and then turn solid once the app finds it.

3. **Choose** a location for your eero. (This will help you identify your eeros if you have more than one.)

4. **Enter** your network wifi name (SSID) and password.

> If you're replacing an existing router, reuse your current SSID and password. This way, you won't have to reconnect devices that were previously on the network.

5. **Tap** "next" and that's it! Your eero 6 is ready to go. You can now start connecting your devices to your new wifi network. (See the next step.)

5   Connect your devices.

To connect a device, find your network on your device and then enter your network password. If you're using the same network name (SSID) and password as your previous router, your devices should automatically reconnect. (You might need to toggle wifi or turn the device on and off for them to recognize the new network.)

6 If you have more than one eero 6.

Your eero app will guide you through adding them to your network. But, we've got a few suggestions of where to place them:

- Place your new eero 6 between the wifi dead spot and another eero device.

- eeros like to be seen, so try to place them out in the open. Avoid hiding them inside a media console or cabinet or behind or underneath any large furniture.

- Place your eeros away from large electronics. Metal objects can block wifi signals.

- You can add eeros wirelessly or by Ethernet cable.

7 Installing your oxio home phone is pretty easy.

You might even say you could "phone it in." LOL.

1. **Plug** one end of your phone cable into the (₁📞) port on the back of your oxio home phone box. (We've identified this with a (📞) sticker.)

2. **Plug** the other end directly into the base of your wireless phone.

3. If you plugged the phone cable into a phone jack, **plug** your wireless phone into another phone jack.

4. **Plug** one end of the Ethernet cable into the blue WAN (🌐) port on the back of your oxio home phone box.

5. **Plug** the other end of the Ethernet cable into the remaining Ethernet port on the back of your eero 6 router.

6. **Plug** in your oxio home phone box using the included power adapter. (We've identified this with a (📞) sticker.)

7. The (⏻), WAN (🌐) and (₁📞) lights will be solidly lit when everything is ready to go.

8. That's it.
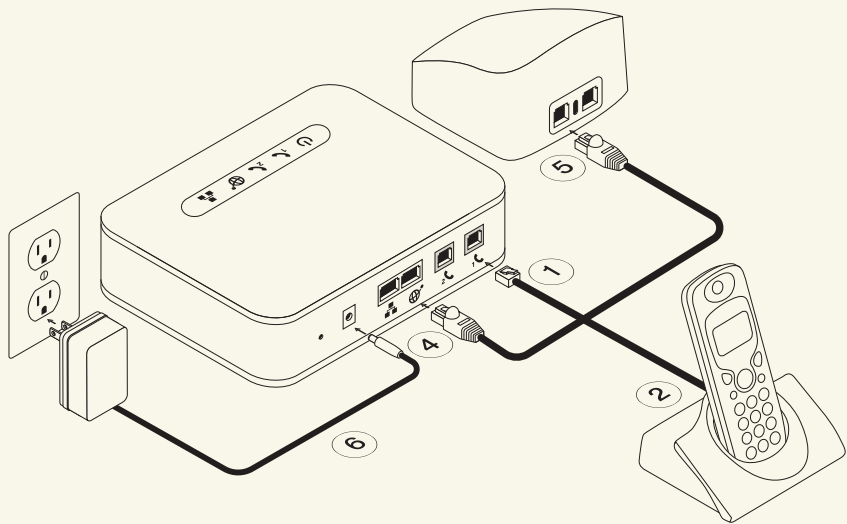
We're here to help.

We're as obsessed with your internet as you are. So don't be shy.

If you've got a question, problem, or even a compliment, contact us on Messenger, by email at bonjour@oxio.ca or SMS at 581 703-7550.

Or, get answers to your questions by scanning this QR code.

oxio.ca/en/support

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Notes